

TERMS AND CONDITIONS OF BOOKING WITH
PRISM HOLIDAYS (PVT) LTD– SECUNDERABAD (A.P)

1. There is no contract between the company (Prism Holidays (Pvt) Ltd and the client until the company has received the full payment
2. Prism Holidays has the right at any time and for any reason.
 - a) To cancel the contract prior to the date of departure and if it does so, its liability shall be limited to refunding money paid by the client without payment of any interest
 - b) To amend, alter, vary or withdraw any tour adventure activity, holiday, excursion or facility it has advertised or published or to substitute an independent contractor (including hotel) of similar class if it is deemed advisable or necessary. In either case, the company shall not be liable for any damage, additional expense or consequential loss suffered by the client or for any compensation claim.
3. Prism Holidays cannot be responsible for any improper services provided by any agency. Airline, Transport, Hotel, any provider or services including guides, for any injury death loss or damage which is caused by the act or default of the management or employees of any hotelier, Airline, Shipping company, coach owner/coach operator who are independent contractors arising outside our normal selection and inspection process or acts off government authority, wars, civil/political disturbances natural calamities (land slides, floods, earthquakes etc) strikes, band, or any delay or changes of itinerary including extra expenses which the client may incur as a result of any of the foregoing causes.
4. Prism Holidays shall in no circumstances whatsoever be liable to the client or any person traveling with him for.
 - a) Any death, personal injury, sickness, accident, loss, delay, discomfort increased expenses Consequential loss and/or any misadventure howsoever caused.
 - b) Any act, omission, default of any independent contractor, hotelier or other person or by any servant Or agent employed by them who may be engaged or concerned in the provision of accommodation, Refreshment transport or service for the client or for any person traveling with him howsoever caused.
 - c) The temporary or permanent loss of or damage to baggage or personal effects howsoever caused. In this condition the expression “Howsoever caused” includes negligence on the part of any person.
5. Non liability on the part of the company arising in way out of this contract in respect of any tour, holiday, Excursion facility shall exceed the total amount paid or agreed to be paid for the holiday tour and Shall in no case include any consequential loss or additional expense whatsoever?
6. The prices quoted in the itineraries have been calculated at the rate of the time of sending you the quote and Prism Holidays reserves the right to amend the prices quoted to you in its itineraries in case of currency fluctuations increase in cost of fuel, changes in current tax structure ,ticket cost increase, transportation cost increase due to change of route necessitated by factors beyond our control before the date of Departure or even during the tour and to surcharge accordingly whenever applicable all such increases Must be in full before departure. This holds good for increase in cost of independent contractors.
7. For the comfort and convenience of our passengers, we will sometime reverse the direction or slightly Amend the itinerary. We will try and advise you of these amendments prior to the start of the tour or on the tour.
8. Any additional stay in the hotel will be on clients account.
9. Vouchers are issued against full payment only and are totally Non-Refundable in any ways.
10. Cancellation Policy:-
Once vouchers are issued Prism Holidays will not be liable for any refund in case of cancellation.

Thank You